



## OPERATION THANK YOU TEAM

“Just wanted to let you know what an amazing job you all did this morning at Operation Thank You. It was a great event. You all make me proud to be a Leon County resident! It is an honor to work with such great people who truly value the heroes in our own communities. Thank you all for an exceptional job - today and always.”

- Becky

## LIBRARY

“I can feel my tax dollars at work.”

- From a patron to Youth Services

## SUSTAINABILITY

“Thank you and the Board of County Commissioners for the expansion of the Macon Community Garden.”

- Patricia

## COOPERATIVE EXTENSION

“With the help of the Eating Smart, Being Active 8 week class, I have lost 22 lbs. by maintaining a nutritious diet. I changed the way I prepared my food, from frying to baking and eliminated all sources of fried foods.”

- Aaron

## MOSQUITO CONTROL

“I wanted to let you know how pleased I was with the friendly, efficient and speedy response I got last week when I called Mosquito Control. Friendly and informative Brenda explained the process of spraying and scheduled my yard and neighborhood. She said a representative would be within 3-5 days. Lorne sprayed my backyard the next day and left a door hanger notice to let me know he'd been there. What a relief! Please let these good folks know that I'm very pleased with the job they're doing for Leon County residents.”

- Pat

## FACILITIES

“I just want to tell you how awesome the staff of our Facilities Department are in addressing our concerns. Without fail, they are exceptionally prompt and skilled in responding to our requests - highly knowledgeable and responsive about issues.”

- Brenda

## OPERATIONS

“Thank you for sending Gordon Dix and Ron Mills out to fix the issues with my swale and ditch surrounding my lot on 6/7/14. Both men were very professional and listened to my needs to prevent potential water/flooding concerns. The crew completed the job to perfection and I can't say enough about how pleased I was when the crew left. All did a fantastic job!”

- Jack

## PARKS AND RECREATION

“I would like to recognize the hard work and dedication that your staff has put into our park at Canopy Oaks and Stoneler this season. They are truly amazing, and go above and beyond what is expected of them.”

- Russell

## PROBATION

“I want to thank you for the kind attention that you gave to my inquiry in reference to my client's possible sentence. I appreciated the time, and I wanted you to know how much your professionalism and attention to my client's potential needs meant to me.”

- Mac

## ENGINEERING SERVICES

“A detailed answer was provided within two business days. I sent another request to clarify a detail at 5 p.m. Thursday. I was provided further information at 6:05 a.m. Friday. In business-day terms, that's a negative number in the timeliness category. The information provided and expediency of handling the request couldn't be surpassed. The dedication and passion is clearly evident. Great job, and thank you.”

- Mike

## SOLID WASTE

“I was promised delivery of my two carts from the service provider within the next few days. Over the next three weeks I made multiple phone calls. Frustrated, I contacted Leon County. The next day, I was delivered both of my containers as promised. I wanted to thank you and your staff and let you know that there are some people that appreciate the job you are all doing for us.”

- Steven

## EMERGENCY MEDICAL SERVICES

“So, when you grumble about taxes, think about a 2-minute response time by the EMTs who ran repetitive EKGs, streaming them to the emergency department so that, when the door opened, the staff at CMRC was ready to go. My taxes helped save my life.”

- Kim

## ECONOMIC DEVELOPMENT

“Deep gratitude and admiration is extended to the Leon County staff, specifically Ken Morris, Joshua Pascua, Ryan Aamodt and their colleagues. There can be no harder working or dedicated team of public administrators in the country.”

- Dale

## WE BELIEVE IN

Demonstrating to our citizens that we are on their side, letting them know that they are the reason we exist and what they are getting for their tax dollars;

Producing bigger and better ideas to address the real issues facing our community;

Actively promoting transparency, accessibility, and openness in everything we do;

Engaging citizens in important decisions facing the community;

Tirelessly enhancing our community's livability, sustainability and economic competitiveness; and providing employees a structure which reinforces this as our organizational culture and employs and empowers them to help people.

## WHAT WE VALUE

- Service
- Relevance
- Integrity
- Accountability
- Respect
- Collaboration
- Stewardship
- Performance
- Transparency
- Vision